

Accessibility statement for ICLR online

This is an accessibility statement from Incorporated Council of Law Reporting for England and Wales.

The website to which it relates is www.iclr.co.uk

This website contains two elements:

- **ICLR.4** which is our legal online research platform, much of whose content may be limited to subscribers, and
- the public-facing ICLR website which sits alongside it and hosts the ICLR blog, various reference materials, and our corporate and marketing information.

Measures to support accessibility

Incorporated Council of Law Reporting for England and Wales takes the following measures to ensure accessibility of the ICLR website:

- Include accessibility as part of our mission statement.
- Assign clear accessibility goals and responsibilities.
- Incorporate accessibility criteria into our product development process

AbilityNet has advice on making your device easier to use if you have a disability.

Conformance status

The **Web Content Accessibility Guidelines (WCAG)** defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. ICLR.4 is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of ICLR.4. Please let us know if you encounter accessibility barriers on ICLR.4:

- Phone: +44 207 242 6471
- E-mail: feedback@iclr.co.uk
- Visitor Address: Megarry House, 119 Chancery Lane, London WC2A 1PP
- Postal Address: Megarry House, 119 Chancery Lane, London WC2A 1PP

We try to respond to feedback within 3 business days.

Technical specifications

Accessibility of ICLR.4 relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of ICLR.4 , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for ICLR.4 and/or the ICLR website:

- 1 **ICLR case report PDFs:** Some older case report PDFs are not text searchable or screen-readable because The PDFs are images of print book pages. We are reprocessing the older PDF content to create a readable text version. There is an equivalent HTML version of all same case reports from ICLR.
- 2 **Site navigation:** Navigational elements including headers, buttons, and links are not consistently placed or labelled. The number of different types of content displayed on the site on different pages make it difficult to maintain a consistent arrangement of navigational elements. However, most navigational elements can be operated by keyboard.
- 3 **Site navigation:** Some functions and selections are not fully keyboard operable because Accessibility improvements have yet to be implemented in these areas. We are continuing to improve accessibility on the site. Contact us for assistance with specific research tasks requiring a mouse.
- 4 **Alt text for images:** some images may be missing alt text. We are working towards ensuring all images are properly tagged.
- 5 **Optimisation** – Some pages may not display well on smaller screens. A responsive design upgrade is in progress.

Assessment approach

Incorporated Council of Law Reporting for England and Wales assessed the accessibility of ICLR.4 by the following approaches:

- Self-evaluation

Formal complaints

Please write to feedback@iclr.co.uk in the event of any complaint. We will endeavour to respond within three working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the **Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018** (the 'accessibility regulations').

The **Equality Advisory Support Service** can provide advice on how to complain.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Incorporated Council of Law Reporting for England and WalesDevelopment TeamHead of Product
Development and Online Content

Publication date

This Accessibility Statement was first published on 17 July 2025.